



3039 E. 91st Street– Chicago, Illinois, 60617 – 773-734-9181

POSITION DESCRIPTION

Job Title: Crisis Prevention & Response Unit (CPRU)/Outreach Worker

Reports to: Outreach Supervisor

Department: Community Partners for Peace Program (CP4P)

Classification: Regular Full-time

FLSA: Exempt

Date: January 2026

ORGANIZATION SUMMARY

Claretian Associates builds community within the culturally diverse neighborhood of South Chicago by working with community leaders, residents, and organizations to provide affordable housing and related services for low-and-moderate income people, builds resident-based leadership, and serves as a catalyst in creating innovative solutions to improve the quality of life.

POSITION SUMMARY

Communities Partnering 4 Peace (CP4P) is a collaborative of community-based organizations across Chicago working together to reduce violence. CP4P agencies are located in neighborhoods with the highest rates of violence and are dedicated to hyper-local programming, restorative justice, trauma-informed approaches, and nonviolence principles. The Crisis Response Outreach Worker operates as part of a Neighborhood Safety Team, coordinating closely with other outreach workers, case managers, and community engagement staff to foster safer communities.

MAJOR RESPONSIBILITIES

Off Deployment

- Support local Street Outreach partners in conflict mediation, shooting responses, and participant referrals as directed by the Regional Lead.
- Attend local outreach partner meetings to coordinate efforts.
- Develop relationships with the highest risk individuals and those connected to them.
- Communicate the presence and purpose of outreach workers in preventing shootings and violence.
- Intervene in potential violence, including retaliatory situations, and work to understand the causes of shootings to improve future interventions.
- Gain the trust of the community and high-risk individuals, offering support to prevent violence.
- Call for additional assistance when situations escalate beyond immediate control.



On Deployment

- Promptly report to the deployment location and participate in briefings.
- Engage the deployment area by building relationships, gathering information, and deescalating conflicts.
- Mediate conflicts and disseminate public education materials as part of engagement activities.
- Make referrals for services to other street outreach or violence reduction programs based on individual needs.
- Perform other CPRU Engagement Specialist duties as assigned.

Violence Prevention and Response

- Organize and participate in responses to shootings, increasing visibility during incidents, and developing strategies to prevent retaliation.
- Investigate the causes of shootings and mediate situations to prevent further violence.
- Identify and diffuse “hot spots” for violence by conducting surveys and engaging with stakeholders.
- Develop ongoing strategies to respond to conflicts and violence, noting key events and anniversaries.

Community Outreach

- Conduct outreach activities to build relationships with youth, residents, businesses, and community groups.
- Maintain positive relationships with referring partners and stakeholders to ensure program goals are met.
- Respond to shootings in other communities when necessary, coordinating with relevant outreach programs.

Other duties

- Attend weekly staff meetings and meet with the supervisor as needed.
- Document client interactions, conflict mediations, and violence prevention efforts.
- Participate in mandatory training and professional development activities to ensure effective work.

QUALIFICATIONS

- High School Diploma/GED required, Bachelor’s degree or equivalent combination of experience and education; Minimum of 3 to 5 years of successful street outreach work.
- Experience working with at-risk youth, gang members, and street-involved individuals.
- Firsthand knowledge of the community and familiarity with current street conflicts.
- Crisis intervention experience or training is preferred.
- Excellent verbal and written communication skills.
- Commitment to nonviolence, restorative justice, and trauma-informed practices.
- Team-oriented with strong collaboration skills.
- No pending criminal cases or convictions related to sexual assault, child abuse, or domestic violence.
- Valid Illinois driver’s license, insurance, and a clean driving record.
- Ability to pass a background check and other required screenings.



CLARETIAN ASSOCIATES

Building Community in South Chicago

Compensation

- Annual salary \$45,000
- Includes medical, dental, vision and other benefits
- This is a direct service position and will require in person.

TO APPLY:

Submit cover letter and resume to: careers@claretianassociates.org