



## **POSITION DESCRIPTION**

**Job Title:** Outreach Worker

**Reports to:** Outreach Supervisor

**Department:** CP4P

**Classification:** Full-time

**FLSA:** Non-Exempt

**Date:** January 2026

## **ORGANIZATION AND PROGRAM SUMMARY**

Claretian Associates builds community within the culturally diverse neighborhood of South Chicago by working with community leaders, residents, and organizations to provide affordable housing and related services for low-and-moderate income people, builds resident-based leadership, and serves as a catalyst in creating innovative solutions to improve the quality of life.

Communities Partnering 4 Peace (CP4P) is a citywide collaborative of community-based organizations working together to reduce violence in Chicago's most affected neighborhoods. CP4P agencies are committed to hyper-local programming, restorative justice practices, trauma-informed approaches, and the principles of nonviolence. As part of the Neighborhood Safety Team, the Outreach Worker collaborates with other outreach workers, case managers, and community engagement staff to foster safer communities.

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## **RESPONSIBILITIES**

- Build trust within the community and among high-risk individuals to prevent shootings and retaliatory violence.
- Carry a caseload of high-risk clients, develop and maintain supportive relationships.
- Mediate conflicts, model prosocial behaviors, and engage clients in positive activities.
- Accompany clients through case management processes, linking them to educational, employment, and social service opportunities.
- Work with the outreach team to identify potential participants and intervene in situations where violence is likely, including potential retaliations.

- Participate in organizing responses to shootings, increasing visibility during incidents, and developing strategies to prevent retaliation. Coordinate with relevant programs or services.
- Investigate the causes of shootings to mediate and document situations, preventing further violence.
- Identify and diffuse "hot spots" for violence through surveys and stakeholder engagement.
- Conduct canvassing activities to build relationships with youth, residents, businesses, and community groups.
- Maintain positive relationships with referring partners and other stakeholders.
- Attend weekly staff meetings and meet with the supervisor as needed.
- Document all relevant activities, including client interactions, mediated conflicts, and violence prevention efforts in RED CAP database.
- Participate in mandatory trainings and pursue ongoing professional development to ensure effective work.

## **QUALIFICATIONS**

- High School Diploma/GED required; Bachelor's degree preferred or equivalent experience.
- Knowledge of the community and familiarity with current street conflicts.
- Experience working with high-risk, street-involved individuals; crisis intervention experience preferred.
- Commitment to nonviolence, restorative justice, and trauma-informed practices.
- Team-oriented with strong communication skills.
- No pending criminal cases or convictions related to sexual assault, child abuse, or domestic violence.
- Valid Illinois driver's license, insurance, and a clean driving record.
- Ability to pass a drug test.

## **COMPENSATION**

- Annual salary \$45,000
- Includes medical, dental, vision, vacation, and other benefits.

## **TO APPLY:**

Submit cover letter and resume to: [careers@claretianassociates.org](mailto:careers@claretianassociates.org)